

# Regret Form

Name

Order number

Phone and Email

Date when order was made

Date order was received

1. Write to [info@elekcig.se](mailto:info@elekcig.se) as there must be a written basis that you have regretted your purchase.
2. Fill in all fields in the form.
3. Read the information at the bottom of the form so you understand the terms.
4. Pack the products in a box / letter. Pack properly so that nothing is damaged during delivery.
5. Place the form in the box / letter.
6. Go to your nearest pickup point/postal office and send a letter / package with recommended traceable shipping and save the receipt.
7. Now you're done!

Do you want to regret your purchase (14 days right of regret from the day you ordered your order)

Canceled purchase is only accepted if the product is in exactly the same condition as when you received it - so we do not accept broken sealing or used product.

The buyer for the canceled purchase must pay for shipping cost and must be sent with recommended / traceable shipping as we cannot be responsible for packages that disappear. The receipt you receive from an pickup point/postal office must be saved - this is how you can show that you have sent the product to us as proof.

As soon as we have received the return and gone through that everything is correct, we will contact you, Should something be wrong or we wonder about something, we will also contact you.

**Send to this adress:**

Eurobrands Distribution AB / Elekcig  
Filargatan 7  
781 71 Borlänge  
Sweden

