

Complaint form

Name (First and Second name) *

Order number*

Phone and Email*

What is the problem whit the product? *

1. Send the product to the address below as traceable, this is important otherwise if it disappears by post, we can not stand for this.
2. Add the form you filled in for a complaint with the return.
3. Do not forget to send with the product's original box as the product is connected to the box and there is a value on the box. This is on the order and delivery confirmation that is sent by email as well as the physical order form you receive in the package / letter. Without the box, the complaint cannot be approved.
4. If you want help getting a return label instead, contact us at info@eleksig.se and we will help you with it.

Send to this adress:

Eurobrands Distribution AB / Elekcig
Filargatan 7
781 71 Borlänge
Sweden

